



SAAB CARS USA, INC.

June 20, 2005

Dear

Saab Automobile AB will be providing special policy coverage for internally lubricated engine components for certain model year vehicles. Our records indicate that your vehicle is within the model and year range covered by this policy change. Saab has found that a limited number of vehicles have experienced engine component problems resulting from a condition known as "oil sludge." Although the percentage of owners who may experience a problem due to this condition is small, Saab is addressing the issue in order to provide our customers relief should an engine failure occur due to oil sludge.

This special policy covers internally lubricated engine components for defects in material or workmanship. The coverage period is for 8 years/unlimited mileage beginning on the date the vehicle was first retailed or put into service.

To qualify for this special policy coverage, oil and filter changes must have been completed at the recommended intervals, which are detailed in your Saab Warranty and Records Booklet and the Saab Owner's Manual, applicable to the model year of your vehicle (see Q&A for more details). If the oil and filter changes were completed by a service facility other than a Saab dealer, properly documented business receipts must be available and verifiable.

The primary cause of engine oil sludge is premature decomposition of the oil due to a number of factors or combination of factors. These factors include: short driving trips of 5 to 10 minutes when the engine does not warm up sufficiently, driving in stop-and-go traffic, driving in dusty conditions, towing trailers, using low-grade-specification oil not recommended by Saab, or oil changes not meeting the minimum requirements as recommended in the service schedule. When these factors or combination of factors occur, the engine oil thickens making it more difficult to provide adequate engine lubrication.

Should you experience abnormal noises from the engine and or the oil pressure warning light is illuminated, you should contact your authorized Saab dealer. Saab dealers will not inspect vehicles if either of the conditions noted above are not present. If you have not experienced a problem, there are some steps you can take to help ensure trouble-free operation. Saab recommends using a full synthetic oil and considering if your driving conditions require more frequent maintenance (please see the attached Q&A or your Owner's Manual). Additionally, we also recommend using genuine Saab parts, including oil and air filters.

We are enclosing with this letter several documents that we ask you to read carefully. They include a Q&A document, a customer service documentation form and a claim reimbursement form.

If you have experienced an engine oil sludge problem and have paid for a previous engine oil sludge repair, the claim and service documentation forms are to be completed and submitted to Saab prior to December 31, 2005. Please attach copies of all maintenance receipts including oil and filter changes and detailed repair receipts with the documentation form for the recommended scheduled intervals. If someone other than an authorized Saab dealership completed the engine work caused by oil sludge, and you qualify under this special policy, the amount of reimbursement will be limited to the amount that the repair would have cost Saab if completed by an authorized Saab dealer. If your vehicle will require repair due to oil sludge in the future, the service documentation form, along with oil, filter and maintenance receipts must be provided prior to any repairs being made. All repairs covered by this special policy will be made at an authorized Saab dealer.

Should you have any questions concerning this matter, we ask that you contact your local Saab authorized dealer or contact our Customer Assistance Center at 1-800-955-9007. Saab is making this commitment in extending to you this special policy coverage to ensure your continued confidence in our products. Saab stands behind its products and is focused on our traditional values of Safety and Reliability.

Sincerely,

Saab Cars USA, Inc.